



If you wish to return your online purchase, you can return the unused item(s) within 30 days after delivery. Purchases in the official Buddha to Buddha webshop ([www.buddhatobuddha.com](http://www.buddhatobuddha.com)) cannot be returned or exchanged at other stores. Fill in the return form and put it in the return package, together with the delivery note. Bring the package to a local post office. You have to pay for the shipping costs. Please note: You are responsible for paying any import duties and taxes. If we receive an invoice for a customs clearance fee, we will deduct this amount from the refund.

**Return conditions**

The items must be returned undamaged with the labels still attached. All items are checked upon receipt. Items that are visibly worn, damaged, in an unacceptable condition or returned without labels, will not be accepted. Items with an engraving are custom made and can therefore not be returned as well. The return period is 30 days after delivery. For exceptions or remarks concerning the return conditions, please contact our customer service via [store@buddhatobuddha.com](mailto:store@buddhatobuddha.com) or call +31 (0) 88 20 51 000 to avoid disappointment.

**Exchange**

If you would like to receive another model or size you can place a new order at our website. We will refund the value of the returned item(s) to the account that was used for the original payment.

**Customer data**

Purchased by: \_\_\_\_\_  
Street, No: \_\_\_\_\_  
Zip, Town: \_\_\_\_\_  
Country: \_\_\_\_\_  
E-mail: \_\_\_\_\_  
Order number / Picking Slip Number: \_\_\_\_\_  
Date of order: \_\_\_\_\_

Model	Price	Reason*

\* | **A:** Item is not to your liking | **B:** Wrong Size | **C:** Item is broken | **D:** Wrong item delivered  
| **E:** Other



**BTB B.V. WEBSHOP  
PILOTENSTRAAT 34  
1059 CJ AMSTERDAM  
THE NETHERLANDS**